


**Re: Case #9496379 - please give me a new bill to lengthening 3 years!**

 **发件人** Billing - Exabytes <billing@exabytes.sg>  
**收件人** <lzm@ycec.net>  
**日期** 2024-01-23 14:17

Hello Sir/mdm,

Good Day.

Below is the domain name EPP code - faqwfeqgc8fgTT,

You may share it with your new provider and request them to transfer out the domain from Exabytes.

Due to the domain name was not verify, you may need to inform your provider so that they can take further action.

Please ensure you proceed with the transfer request as soon as possible.

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If you have any enquiries, please do not hesitate to contact us. Thank You!

Best Regards,

Sin Chou  
Exabytes.SG - Billing

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Case ID: #9496379  
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On Mon, 22 Jan at 5:06 PM , IMDA QSM (IMDA) <qsm@imda.gov.sg> wrote:

Dear Sir/Madam

Thank you for writing to the Info-communications Media Development Authority (IMDA).

Our response time depends on the nature and complexity of the enquiry or feedback. We generally reply to straightforward enquiries and feedback within 3 working days but may take longer for more complex issues. If your feedback or request requires further study, we will inform you that more time is needed.

Please note that under the Public Sector (Governance) Act, your data may be shared between public agencies so as to support better service delivery and to resolve your issue(s). We will not share your Personal Data with non-Government entities, except where such entities have been authorised to carry out specific Government services, or we have sought your consent to do so.

For more information about IMDA and the services we provide, please visit [www.imda.gov.sg](http://www.imda.gov.sg)

Thank you.

**Note : This is a computer-generated email. Please do not reply to this email.**

[www.imda.gov.sg](http://www.imda.gov.sg)  
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